

General:

So, what's the backstory?

Read this with your best movie-trailer-guy voice

In a world of misfortune where all sorts of odd characters and bizarre creatures exist, there is one exotic island where the strangest battle it out for glory.

Bullet League is an organized bloodsport that pits contestants against each other on a mystical island. Every fighter must fend for him or herself, exploring the uncharted island littered with ancient ruins, gathering resources and finding weapons provided by the tournament to prepare for their next encounter.

If the contestants aren't exactly in a fighting mood, the Bullet League moderators will make sure to spice up the action by employing The Grid. One way or another, only one contestant will stand triumphant.

So put on your big boy pants and buckle up. Bullet League waits for no one!

Who's responsible for this?

Bullet League is developed by [Funday Factory](#) - a Danish mobile games studio from Aarhus founded in 2011. The developer team behind Bullet League consists of 6 life-like humans and 1 occasional office dog by the name of Luna.

How 'bout updates though?

We will post everything you need to know about Bullet League on [Discord](#) and [Twitter](#), while videos and big announcements will also be on [YouTube](#) and [Facebook](#).

Troubleshooting:

Oh lord, please make the lag stop?

We are continuously working on improving matchmaking and server connections to minimize lag, but if you experience lag across multiple matches, try going to 'Profile' → 'Settings' and set the graphics level to 'Low'. Also, make sure that your internet connection is stable. If you still experience continuous lag, please let us know on [Discord](#) and we will look into it.

Why can't I join my friends in Friendly Brawl?

You can invite friends who are online to a Friendly Brawl, which is a closed lobby where bragging rights is the only true purpose. If you cannot join your friends' lobby, it is likely that you are playing on different servers. Go to 'Profile' → 'Settings' and make sure that your Server Region is set to the same as your friends'.

You should also make sure that you and your friends have all downloaded the latest version of the game, as different versions aren't compatible.

I want the bugs gone!?

If you come across an annoying bug please send it our way. We will exterminate it! As Bullet League is still in development we need all the help we can get from the players in order to make the game as bug-free as possible before the full release.

Use the #bug-reporting channel on our [Discord](#) or write an email to support@bulletleague.com in which you describe the bug as well as you can, and preferably attach a screenshot or a video of the bug.

Account:

Give me statistics?

Your game stats can be found by navigating to 'Profile' → 'Stats'. Here you can find out exactly how many players you have gunned down throughout your Bullet League endeavors. You can also view statistics for every single weapon, which might provide you with some useful knowledge - if you only have 1 % accuracy with the Uzi, maybe you should try something else? Just saying...

Can I sell or share my account?

No, any kind of trading or sharing of accounts is not permitted in Bullet League. We reserve the right to ban any account that has been transferred between players. Please report any player that tries to sell you an account!

Do I lose my stuff when the Season ends?

When a new Season starts, your player level will be reset so that you can pass through the new set of ranks and gain all the new items that come with a new Season. You will keep all the characters, gravestones, emotes and crates that you've unlocked in previous Seasons, so you will still be able to show off all your cool stuff to other players.

Where are my friends?

If you have the Bullet Pass, you can play a Friendly Brawl with your friends by choosing 'Game Mode' → 'Friendly Brawl' → 'Create Game'. Then invite your friends and start the game once everyone has joined. Make sure to show them who's boss!

We are working on more social features, so stay tuned for updates!

Gameplay:

Why do I die so easily?

Well, maybe you should practise more? Otherwise you might want to make better use of the Health and Armor items scattered across the map. You apply these items by equipping them from your inventory and then tapping the 'Shoot' button while standing still. The process will stop if you move while applying these items. Once you're armored up, you can almost survive a bazooka blast! Almost...

How do I build crates?

If you get stuck in the bottom of a pit, look for the purple crystals around the map. When you stand in front of these crystals, you gather building materials which can be used to build crates. Hit the axe icon on the farmost right of your inventory and tap the 'Shoot' button to build a crate.

If you jump before you tap the button, the crate will be built beneath you instead of in front of you meaning you can quickly go upwards.

Pro tip: Use crates to your strategic advantage by blocking your opponents' path, giving you a chance to escape and making them vulnerable to The Grid.

I can't hit anything...?

You can aim by holding the 'Shoot' button and then pulling it up and down. This makes it easier to hit players coming at you from different angles.

The Grid is my worst enemy, how do I escape it?

Keep an eye out for the small, white arrow around your character. This indicates that you are inside the next zone that The Grid is closing off. The number next to the arrow is a measurement of how far away from the safe-zone you are. Follow the arrow until it disappears to make sure you don't get caught up in The Grid.

Also, keep an eye on the timer in the top left of the screen to keep track of how much time you have got until The Grid closes off another zone.

I'm a sneaky camper looking for a place to hide?

There are lots of caves and dungeons in Bullet League that can only be viewed once entered. You can use these as places to catch a breath and get ready for your next fight. There are also plenty of bushes that you can hide in to catch your opponents by surprise and get a tactical advantage.

Need. Bigger. Guns?

If you are tired of bringing a pistol to a minigun fight, try going for the Supply Crates that drop in throughout the match. The location of these are marked with a small, yellow arrow next to your character. But! Everyone else also gets the yellow arrow, so be fast, or be ready to fight for it!

Bullet Pass & Bullet Coins:

This Bullet Pass you speak of, what is it?

The Bullet Pass is a premium progression system that adds to the rewards you get for ranking up. Bullet Pass rewards comes on top of the rewards you get from the free Basic Pass. With a Bullet Pass you will unlock awesome stuff every single time you gain a new level. That means cooler characters, sicker emotes, groovier gravestones and crazier crates!

You buy the Bullet Pass with Bullet Coins, which you earn or buy within the game.

How long will I have my Bullet Pass?

The Bullet Pass is always connected to the ongoing Season and does not carry over between Seasons. This means that you will need a new Bullet Pass once a new Season begins. Any unobtained items from the Bullet Pass of an ended Season will no longer be available, so make sure you get them all before the Season ends!

If I buy the Bullet Pass now, do I get all the items from lower levels?

Yes. Once you buy the Bullet Pass you will get all the items from the levels beneath your player level. For example, if you are level 10, you will get all the rewards from levels 1-10 once you redeem the Bullet Pass.

What are Bullet Coins?

Bullet Coins is the in-game currency of Bullet League that you can use to buy Shop items and Bullet Passes. You can purchase Bullet Coins within the game, and you also get some Coins for levelling up your character.

Can't I farm Bullet Coins by playing?

You can see the amount of Bullet Coins you will gain by playing by looking at the rewards of the Basic Pass. This shows you at which levels you will be rewarded with Bullet Coins. The fastest way to get Bullet coins however, is by purchasing them through the Main Menu.

I bought Bullet Coins by accident, can I get a refund?

Generally the in-app purchases used in Bullet League are non-refundable. However, exceptions can be made in rare cases.

iOS: If the purchase was made with an Apple iOS device, then Apple are responsible for handling refund enquiries. You can contact Apple here: <https://reportaproblem.apple.com>

Android: If your purchase was made with an Android device, you can request a refund through the Google Play Store here:

https://support.google.com/googleplay/contact/play_request_refund_apps

If you cannot receive a refund through Apple or Google Play Store and still feel entitled for it, please write an e-mail to support@bulletleague.com and explain the situation. Then we will do what we can to help.

Community:

Oh amazing Bullet League community, where art thou?

Our official [Discord channel](#) is the place to be regarding everything Bullet League related. Here you can communicate directly with other players and the development team. You can show off your best tricks, you can ask all the questions you can muster, and you can get all the latest updates on Bullet League.

If Discord isn't really your thing, you can also stay up-to-date with Bullet League on [Twitter](#), [Facebook](#) and [YouTube](#).

I just love Bullet League, can I please be a moderator?

Our community on [Discord](#) is moderated by some of our most awesome fans. We really appreciate the support and feedback we get from all the Bullet League players, and we are so happy to have engaged fans that wants to help us moderate our forums.

As a moderator, you will have responsibility of keeping the chat on Discord in line with the server rules while also being an active part of the discussions. You will be in direct communication with the development team and be the first to know about new changes. And of course you will get some mad props from the rest of the community!

We expect our moderators to be dedicated Bullet League players who have an interest in helping us to improve the game and make the community forum run like a charm. We will continuously evaluate our team of moderators and make changes if necessary.

To become a moderator you can contact us on the Discord server or you can write an email to support@bulletleague.com. The moderator position is voluntary and unpaid. If you are selected to be a moderator, you will have to sign a Non-disclosure Agreement with Funday Factory before you get moderator rights on Discord.

Creators and influencers?

Anyone wanting to make content or videos related to Bullet League are welcome to do so. We love hearing your opinions about the game and seeing our game in action. We encourage you to post your content on the #content-creators channel on our [Discord](#) server. You can also get the 'Content Creator' title on Discord and discuss cool content ideas with other creators and influencers.

To help you make great content from Bullet League, we have put together some of our assets in the Bullet League [Creator Package](#), which has some awesome PNG images and backgrounds that you are free to use.

If you have more than 50,000 subscribers and are interested in a collaboration regarding Bullet League, write an email to support@bulletleague.com and we will get back to you shortly.

What are the community rules?

We want to make the official communities the best places to be regarding anything Bullet League related. Therefore, we have put together a simple set of rules to ensure a good and friendly vibe on our channels:

- 1: **Use your common sense.** Be respectful to others and keep discussions civil. Trolling, harassment, and hateful comments in any way are **NOT** tolerated and will result in a permanent ban.
- 2: **No NSFW content.** Bullet League is intended for a broad audience so think about what content you post, and participate in creating a positive community.
- 3: **Don't use inappropriate language.** Keep your cool, and keep a friendly tone.
- 4: **Be mindful of using the proper channels.** Please try to use the different channels for what they are intended for.
- 5: **Be cool, be nice, be awesome!** Keep things positive and help make our channels the best place possible for anything Bullet League-related!

Violation of any of these rules will result in either **deletion of messages** or a **server ban**. So just stick to the rules and have a fun time playing and discussing Bullet League!

I have the best idea ever for Bullet League, what do I do with it?

The best place to take your revolutionizing idea is the #suggestions channel on our [Discord](#). The development team will check this channel regularly, and it is also a good place to get some feedback and positive reactions from other players. We are always looking for ways to improve the Bullet League experience, so all ideas are greatly appreciated!